

## How to load airtime onto your Firefly Phone



Congratulations on buying a Firefly phone!

This sheet contains important information on how to load pre-paid airtime onto your Firefly phone.

To get started, you must first insert your SIM card into the Firefly, charge the battery and load phone numbers into the Mom and Dad keys and the Phone Book. Read the **Firefly User Guide for Parents** to find out how to do these tasks.



There are 3 ways to load pre-paid airtime on to a Firefly:

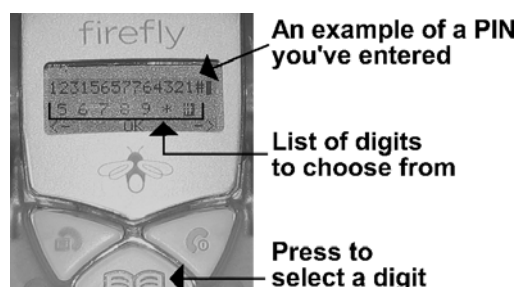
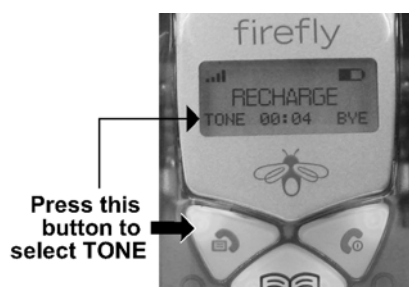
- 1 Buy a pre-paid airtime voucher and enter it into the phone (this is described below)
- 2 Load airtime from a bank ATM or online banking web site straight to your Firefly phone number.
- 3 Use the Vodacom Airtime Transfer service to transfer airtime onto your Firefly phone from another Vodacom phone - call Vodacom customer care for details.




### LOADING A PREPAID AIRTIME VOUCHER ONTO YOUR FIREFLY

If you have not done it before, you must now add Vodacom's airtime recharge phone number into the Firefly Phone Book. When you enter a new number in the phone book you give it a name and phone number. We suggest you call this entry 'RECHARGE' and then enter the Vodacom recharge phone number, which is 100.

To add airtime using a voucher, switch on your Firefly and wait until it shows the mobile operator name (Vodacom-SA for example).

- 1 Press the  button and go through the Phone Book numbers until you find the RECHARGE entry.
- 2 Select OK to display this item.
- 3 Now press the  call button which will call the Vodacom 100 recharge phone number. Because this a normal phone call, you must put the phone against your ear to listen for instructions.
- 4 Vodacom should ask you to 'press 1' to recharge your account.  
**Note:** If the voice doesn't say press '1' to recharge, hang up and call again. It will give you that option the next time you call. Of course the Firefly doesn't have a keypad to press a '1'. But if you look at your Firefly screen once you've started the call, you will see a 'TONE' option on the left (See the picture below left).



- 5 Select the 'TONE' option by pressing the call button. A list of digits then appears on the screen (see the picture above right). Move the cursor until the '1' is highlighted and then press the  (OK) button to select it.
- 6 Now you will be told to select '1' again to use a voucher. You're already on the '1', so just press the OK button again.
- 7 You now need to enter your voucher number. You do this the same way as above just moving along the row of digits and pressing the OK button on each one you need.
- 8 When you've entered the whole voucher number, you end by moving to the '#' sign. The '#' sign is the last character in the list on the screen, so move the cursor all the way to the right using the  button to '#' and then press the  button.
- 9 After sending '#', you must listen to the call again. It should tell you that you successfully added a certain amount of airtime to your phone.
- 10 To end the call, you first move to the 'Done' option and press the OK button. This takes you out of the entry screen and you can now end the call by selecting the 'BYE' option on the right hand side.

Well done! You've now loaded airtime on your SIM card.

